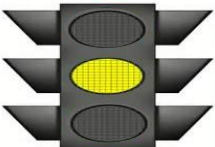
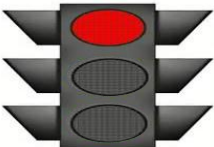


Lost Time Injury Rate (cases with days away from work) Emergency Medical Services



KPI Owner: Jordan Mudd

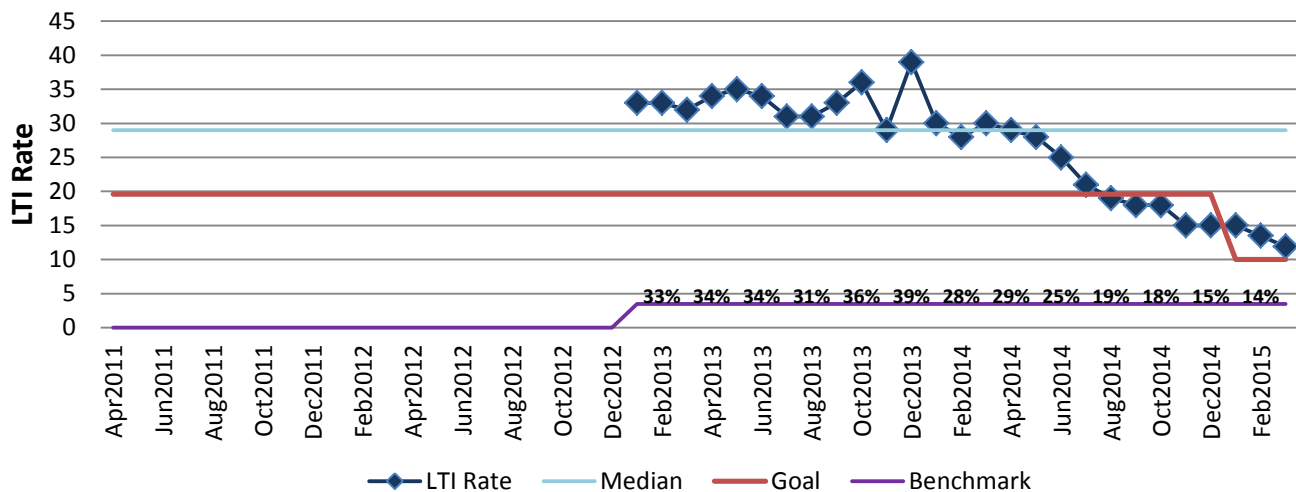
Process: Injury Reduction/Return to Work

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 32.82 (CY13) Goal: 19.6% LTI per 100 employees (based on Maguire study of EMS agencies covering urban areas. Goal stretched to 10% LTI per 100 employees. Benchmark: 1.8% all local gov Nov2013; 3.5% for Ambulance Services		Data Source: OSHA Logs & Payable Time Goal Source: Internal agency goal Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 3: Determine and quantify root causes Measurement Method: In a 12 month period, # of OSHA recordables with lost work days times 200,000 divided by the total # of hours worked Why Measure: minimize number & severity of workplace injuries/illness Next Improvement Step: Implement short-term improvements from Six Sigma project. Gather industry data to validate goal.		
How Are We Doing?					
Apr2014-Mar2015 12 Month Avg Goal	Apr2014-Mar2015 12 Month Average		Mar2015 Goal	Mar2015 Actual	
17.20	19.03		10.00	11.90	
LTI Rate	LTI Rate		LTI Rate	LTI Rate	

Lost Time Injury Rate (cases with days away from work)



Good



Apr2014-Mar2015 Column Chart

